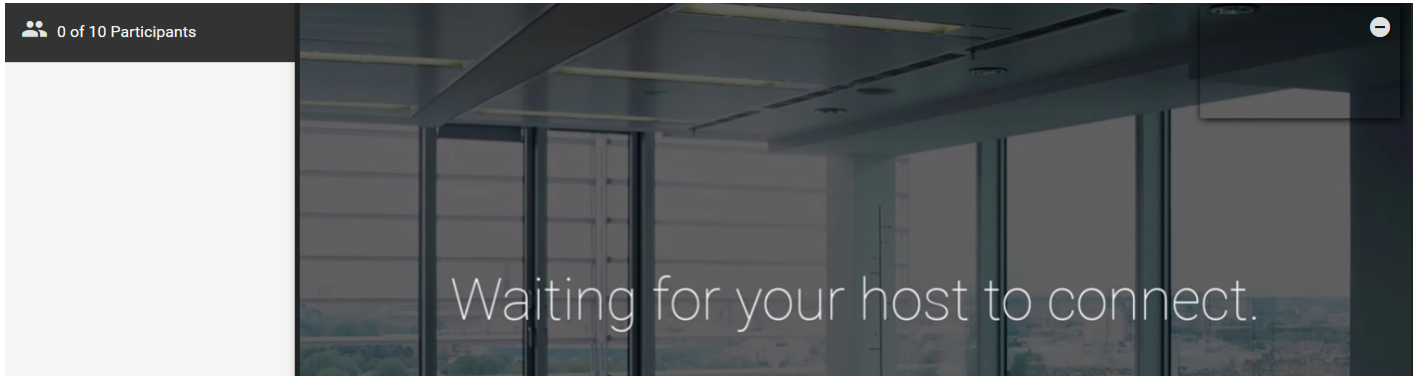


Video Bridge Events - Guest Presenter or Presenter Disconnected

If a *Guest Presenter* is dropped from the bridge, check to make sure an Admin has joined the Video Bridge in the Live Studio. An Admin needs to join the Video Bridge to connect and start the presentation. If an Admin has not joined the Video Bridge, you will see a notification in the Video Bridge.



If *any Presenter* is dropped from the bridge, please check your internet connection. Individual presenters disconnecting is typically related to an issue with their internet connection. We recommend using a wired connection to ensure a solid, stable connection while broadcasting your video. If you are connected to a VPN, please disconnect before joining the Video Bridge.

Revision #2

Created 10 May 2022 15:15:17 by Chantal

Updated 10 May 2022 15:42:49 by Chantal